

Getting a scooter or powered wheelchair through the Motability Scheme



Welcome to all-inclusive mobility

In this guide, we'll help you decide if a scooter or powered wheelchair is right for you.

Are you eligible?

You can join the Scheme if you receive a higher rate mobility allowance and have at least 12 months left. If you're a parent or guardian of a child aged three or over, you can also apply on their behalf.

To check if you're eligible, head to [motability.co.uk/allowances](https://www.motability.co.uk/allowances).



How it works

Simply exchange all or part of your qualifying mobility allowance for a brand-new scooter or powered wheelchair, with all of this included:

- ☀ Insurance cover
- ☀ Servicing and repairs
- ☀ Breakdown assistance
- ☀ Tyre repair and replacement
- ☀ Battery replacement

Choose from our wide range of products

We have over 500 scooters and powered wheelchairs to choose from, each with our all-inclusive package. See what's available at [motability.co.uk/searchscooters](https://www.motability.co.uk/searchscooters).

We're the service that keeps you moving

Join over 800,000 Motability Scheme customers who are already enjoying the freedom that comes with mobility.

Step one. Choose your new scooter or powered wheelchair

We'll help you understand which product might be right for you. Read pages **6 to 7** of this guide to explore our scooter and powered wheelchair types.

Which product is right for you?



A scooter is probably right if you can travel relatively independently, get on and off easily without help, and you're able to use a steering column with both hands.



A powered wheelchair might be right if you need help throughout the day, you do not feel confident getting on or off seats, or you can only use joystick controls.

Use our online tool to help you find the right one. Start your search now at [motability.co.uk/searchscooters](https://www.motability.co.uk/searchscooters)



We've got lots of products at different, affordable prices. They all cost less than your weekly mobility allowance. You can learn more about how you pay and what it costs at [motability.co.uk/payments](https://www.motability.co.uk/payments).

Step two. Have a demonstration

Your dealer will bring the products you like to your home, with no pressure to lease any. They'll let you test drive them, so you can feel confident you're making the right choice for you.

First, find a scooter and powered wheelchair dealer at [motability.co.uk/findadealer](https://www.motability.co.uk/findadealer).

Trying out a scooter or powered wheelchair is the only way to check it meets all your needs. A home demonstration costs nothing. You can have as many as you like, from as many dealers as you like, and take a long as you need.

Once you've found the scooter or powered wheelchair that best suits your needs, just order it with your dealer.

Here's a tip

Try to think about how your disability affects you now, and in the future. This will help you pick the right product for the next three-years



What to check in your demonstration:

- ☀ Are you comfortable in the seat?
- ☀ Can you comfortably reach all the controls?
- ☀ Can you reach the steering column?
- ☀ Is it easy to understand and use?
- ☀ Is there enough space around your legs?
- ☀ Is it suitable for your height and weight?
- ☀ Will it carry enough shopping for your needs?
- ☀ Can you get on and off easily?
- ☀ Can you drive on and off higher kerbs?
- ☀ Does it fit within your home or boot?
- ☀ Where could you keep it and charge up at home?
- ☀ Are there steep hills on a typical journey?
- ☀ How long is your typical journey?
- ☀ Do you need adjustments?

Step three. Enjoy your new scooter or powered wheelchair

When your product is ready your supplier will deliver it to your home. They'll show you how to use and charge it.

By your side

Your chosen dealer will handle everything for you, including servicing, maintenance and repairs. We'll support you throughout your lease. Whether your circumstances change, or you need advice, we're here to help.

Plus, your online account is available all day, every day, to help you flexibly manage your lease and easily make changes.

At the end of your lease

Simply return your scooter or powered wheelchair and choose your next one. So you know, you cannot buy the product at the end of your lease.

Sign up to our monthly e-newsletter and get all the latest Motability Scheme news delivered straight to your inbox.

Just go to [motability.co.uk/signup](https://www.motability.co.uk/signup).



Types of scooter

We've got many different types, makes and models to choose from. So, there's bound to be one that meets your needs.

Transportable scooters



- + Small, compact and lightweight
- + Come apart, so easily stored and transported
- Cannot be driven on the road
- Lower maximum weight capacity (100-170kg / 15-26 stone)
- Small range (10-15 miles)

Pavement scooters



- + Better battery capacity than transportable and foldable scooters, giving up to 20 miles range
- + Some can carry 135-150kg (21-25 stone)
- Many have a wider turning circle than transportable and foldable scooters

Foldable scooters



- + Small, compact and lightweight
- + Fold down, so easily stored and transported
- + Easier to store in your home
- Cannot be driven on the road
- Lower maximum weight capacity (115-133kg / 18-20 stone)
- Small range (10-25 miles)

Road-legal scooters



- + When registered, can be used on the road
- + Max speed 8mph and 4mph on pavement
- + Battery gives a range of up to 25-30 miles
- + Have lights, indicators and a horn
- Need lots of storage space in a secure, locked area
- Not so easy to transport in a car

Types of powered wheelchair

Standard powered wheelchairs




- + All products can go up to 4mph on the pavement (as this is the legal limit)
- + Some products can also go 8mph on the road
- Have a limited range of adjustment
- Some powered wheelchairs are Class 3 products so need to be registered with the DVLA

Configurable powered wheelchairs



- + Have features like tilt, lift and recline
- + All products can go up to 4mph on the pavement (as this is the legal limit)
- + Some products can also go 8mph on the road
- Some powered wheelchairs are Class 3 products so need to be registered with the DVLA





Ready to get started?

Next steps

Find your scooter or powered wheelchair at
[motability.co.uk/searchscooters](https://www.motability.co.uk/searchscooters)

Choose a local dealer at
[motability.co.uk/findadealer](https://www.motability.co.uk/findadealer)



Connect with the Motability Scheme

We are Motability Operations Ltd, a company authorised and regulated by the Financial Conduct Authority. Published by Motability Operations Limited. Registered Office: 22 Bishopsgate, 6th Floor, London EC2N 4BQ. Registered in England and Wales Company No. 1373876. Motability Operations Limited is authorised and regulated by the Financial Conduct Authority. Calls may be recorded and monitored to improve customer service.

PWS INTRO 04/25